

THE CANVAS ART GROUP

I M A G E R Y D E F I N E D

TERMS AND CONDITIONS

Information

- Minimum order - \$300
- Order accepted that are under minimum - \$20 service charge
- The Canvas Art Group reserves the right to cancel any backorders without notification
- All orders and backorders will be shipped without prior notice, unless otherwise specified

Pricing

- Prices are F.O.B. Carolina Beach, North Carolina, USA
- All prices are subject to change without notice
- Items are billed at prices in effect at the time of order

Payment Terms

- Orders must be paid by credit card – Visa, MasterCard, Discover or American Express accepted
- Customer authorizes any/all charges associated with this order to be charged on their credit card
- Net 30 terms are available with approved credit. Credit application with sufficient trade and bank references must be submitted for credit approval
- A \$30 fee will be charged for any returned check along with the amount of the check
- All customers are required by law to supply a state sales tax certificate

Returns/Claims

- Please examine your order upon arrival for any discrepancies
- Freight damage claims must be reported to the driver upon delivery
- Claims must be reported within seven (7) days of delivery
- The Canvas Art Group will not accept freight/common carrier damage claims. All damages are to be addressed directly to the carrier, and damages must be reported to the driver upon delivery
- Any credit will be kept as a company credit and applied to your next purchase. Credits expire one (1) year from issuance

Shipping

- Special routing information must be specified or we will ship at our own discretion
- Customers categorized as a residential delivery will be subject to potential shipping charges as deemed by selective carrier
- Special handling requests may be subject to an extra charge

Customer Agreement

- By placing an order, the customer agrees to The Canvas Art Group's terms and conditions